



## APPLICATION FOR REFUND

If you have a credit on your account with The Pittsburgh Water and Sewer Authority (PWSA), please submit the information below, or call Customer Service for assistance at 412-255-2423 (Press 5).

**If the credit is the result of an overpayment, please attach a copy of the front and back of the check that created the credit for faster processing.**

Customer Account Number: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_ Phone: \_\_\_\_\_

Reason for requesting a refund:  Overpayment  Adjustment to account  Other

I/We indemnify PWSA for any loss that may be incurred by acceding to this request.

\_\_\_\_\_  
Signature

\_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Date

*Refunds under \$500.00 require a minimum of four to six weeks for processing.  
Refunds of \$500.00 and greater require six to eight weeks for processing.  
The refund check will be issued to the name and address indicated on this form.*

**Mail or e-mail completed form to:**

**PWSA  
ATTN: CUSTOMER SERVICE  
1200 Penn Avenue  
Pittsburgh, PA 15222**

**info@pgh2o.com**